



Limited Warranty Policy



sylvac

Sylvac precision hand tools (not covered by other warranties) sold by Fowler in North America are warranted by Fowler and Sylvac SA against defects in design, materials and workmanship for a period of 3 years, from the date of delivery from Fowler. Optical measuring instruments are warranted for 2 years. All warranty claims should be directed to Fowler Service Department (contact info East & West).

During the warranty period, Fowler will coordinate with Sylvac SA to repair or replace defective parts or equipment free of charge, excluding labor and shipping.

This manufacturer's warranty does not cover:

- Aging or normal wear and tear
- Any damage resulting from incorrect or abnormal use of the product, and non-observance of the user manual provided by Fowler and Sylvac SA
- Indirect or consequential damages of any kind resulting from the use, the non-functioning, the defects or the inaccuracy of the product
- Any repairs not done by an authorized qualified service partner, e.g. the disassembly of the product done by a person non-authorized by Fowler and Sylvac SA
- The periodic check-ups, the adjustments or the maintenance

Fowler owns all parts removed from repaired products. If Fowler repairs or replaces a part of a product, its warranty term is not extended. In case of replacement the new component has a warranty of 1 year, without effect on the initial warranty period.

Any further claim against Fowler Sylvac SA, e.g. for damages additional to the above described warranty is expressed excluded.



Sylvac SA